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October 1, 2007

Memo to: Uwe Trügglemann
WG 1 Reference Material Ad Hoc Committee

Subject: Q Card position re Reference Material Equipment Maintenance

Further to my earlier letter regarding the price cap and longevity I wish to also identify that Q Card will conduct maintenance and repair of the equipment as a normal procedure at Q Card cost.

In the event Q Card is appointed Reference Material Guardian, equipment maintenance training and procedures will be included in the training of Q Card's Chief Engineer and a Technician at the PTB Laboratory.

Q Card and its sister company Brush Industries have a complete precision machine shop, and an on site staff of several Engineers, Software Programmers, Technicians and Tool Makers who are thoroughly familiar with precision electro-mechanical, magnetic and mechanical systems, equipment and disciplines. They routinely maintain and repair complex precision pieces of equipment.

Best regards,

A handwritten signature in black ink, appearing to read 'Ed. Bedell', written in a cursive style.

Ed Bedell
Q Card